



## **Vacancy Announcement**

**DATE:** June 1, 2017

**TO:** All Qualified Applicants

**RE:** Database Technician I

**CLOSING DATE:** Open Until Filled

This is a recruitment for a DB (Database) Technician I. This position will be located in Anchorage. This is a full time, benefit eligible position. Schedule to be determined.

**MINIMUM QUALIFICATIONS:** High School Diploma required. Four years college in computer /IT curriculum is desired. Detail oriented with the ability to prioritize multiple tasks. Must be able to work with minimal supervision in a public setting with multiple employees and distractions. Continuing education commensurate with maintaining industry knowledge in the technology field sufficient to meet the needs of the job requirements. Minimum two years' experience installing, trouble shooting and overseeing Microsoft SQL 2008 or newer. Experience with Microsoft Dynamics accounting (AKA Great Plains). Experience with other databases such as Postgres, Informix, .NET, and Oracle, is desired. Recent experience with database front end development such as .NET, Windows mobility, Power Builder web enabled apps and website database interface is desired. Recent computer network work experience in Windows domains running server 2008, 2012, 2016 and Windows 7 and 10 desktops is required. Familiarity with open source operating systems such as Linux or BSD is desired.

**MINIMUM REQUIREMENTS:** Perform routine tasks to maintain company databases, computer equipment and other peripherals. Work under immediate supervision of the Manager of IT. Provide support to end users on a variety of issues. Maintain, analyze, troubleshoot, company databases, and repair computer systems, hardware and computer peripherals in Anchorage and remote network locations.

Document, maintain, upgrade or replace company databases, hardware and software systems. Monitor database performance, patch as needed, make recommendations for performance enhancements. Rely on instructions and pre-established guidelines to perform the functions of the job. Must be able to quickly learn new technologies and software either through hands on experience or in classroom training.

Provides direct support to database users for query and reporting issues, in analyzing computer system and network related problems. Answer staff questions in person and via phone on all company supported applications. Determine source of computer problems (hardware, software, user access, etc.) Advise staff on appropriate action. Serve as liaison between staff and the MIS/IT department to resolve issues. Work one-on-one with staff on application projects. Provide recommendations on company application purchases. Document resolutions for future reference.

Perform hardware and software installations. Provide computer orientation to new company staff. Supports and maintains user account information including rights, security and systems groups. Must be able to pass TSA background check. Lifting of up to 50 pounds is occasionally required.

Must be available to travel to rural Alaska locations. Other duties as assigned.

**ALL INTERESTED PERSONS ARE ENCOURAGED TO SUBMIT A COMPLETED EMPLOYMENT APPLICATION TO Ravn Alaska, Human Resources, 4700 Old International Airport Road, Anchorage, AK Fax 266-8401. No phone calls please.**

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