

SECTION I General Transportation Rules and Regulations

This document contains the following information for shipments routed on Corvus Airlines, Inc. (7H) Frontier Flying Service, Inc. (2F) and Hageland Aviation, Inc. (H6) individually and doing business as Ravn Alaska or Ravn Connect and collectively doing business as Ravn Air Group.

RULES AND REGULATIONS

- General Application Rules
- Exception to the General and Priority Commodity Rates

Rates and charges in this tariff do not include United States Transportation Tax.

NOTICE

All rules, rates and charges shown in this document for Ravn Air Group, are for information only, and are subject to change without notice.

For additional information and specific details, visit our website:

www.flyravn.com

or

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G1 - APPLICATION OF TARIFF RULES AND REGULATIONS

(A) Rules and charges published herein apply for:

1. Transportation via Ravn Air Group carriers within North America, using rates published by Ravn Alaska.
2. Transportation performed jointly by Ravn Air Group carriers and other carrier(s) under combination of applicable local rates, or under applicable joint rates, as published by Ravn Alaska.
3. Air cargo traveling as Ravn "RUSH", as published by Ravn Alaska.

(B) Transportation:

1. Transportation is subject to the rules and charges in effect on the date of acceptance of the shipment by a Ravn Air Group carrier. If a shipment is tendered to a Ravn Air Group carrier by another airline, the Rules and Regulations of the originating carrier shall apply unless such Rules and Regulations are in conflict (are more general or are less strict) with these Rules and Regulations, in which event these Rules and Regulations shall govern during the period in Ravn Air Group's care, custody or control.
2. For shipments rated at published or unpublished interline joint rates in which a Ravn Air Group carrier is a participant, the originating carrier's rules and regulations shall apply.

(C) Only Officers and Directors of Ravn Air Group have the authority to alter, modify or waive any provision of the Contract of Carriage or of these Rules and Regulations.

(D) Rates and charges published in these Rules and Regulations do not apply when scheduled service is not available.

(E) Service to some cities is operated under a Substitute Service agreement between Ravn Air Group and other carriers. Corvus Airlines has such agreements with the following carriers:

None

Exceptions and additional requirements are noted in these Rules and Regulations, as applicable.

G2 - DEFINITIONS

- Advanced Arrangements – the Shipper must contact Ravn Alaska prior to shipment to determine whether the Shipment is acceptable for transportation, to receive pertinent information, and to establish a date, time and place of tender.
- Air Waybill – a non-negotiable shipping document issued by Ravn Alaska or another air carrier covering the Contract of Carriage between the airline and the Shipper.
- Articles of Extraordinary Value – articles of extraordinary value shall mean any of the following articles or commodities:

Antiques with a declared value of more than \$50.00 per shipment
Art works with a declared value of more than \$50.00 per shipment
Bills of exchange
Bonds
Bullion
Coins
Currency
Deeds
Evidence of debt
Furs and fur trimmed clothing
Gems cut or uncut
Gold coined, uncoined or bullion
Cyanides, dust or sulfides
Ivory
Jewelry, other than costume
Money orders
Pearls
Platinum coined, uncoined or bullion
Precious metals
Promissory notes
Restricted and controlled drugs
Negotiable securities
Silver coined, uncoined or bullion
Stamps, postage or revenue Stock certificates

- Carrier- includes all carriers and their agents that carry property tendered under this tariff or perform any other services incidental to such carriage.
- Consignee – the person or company whose name appears on the Air Waybill

G2 – DEFINITIONS (continued)

as the party to whom the Shipment is to be delivered.

- Contract of Carriage – the agreement between the Shipper and the airline that the Shipment will be handled according to the terms of the Rules and Regulations. The Air Waybill serves as the contract.
- Dangerous Goods Regulations – will refer to the Dangerous Goods Regulations issued by the International Civil Aviation Organization (ICAO) which provides technical instructions for the domestic and international transportation of Dangerous Goods by air.
- DOT Hazardous Materials Regulations – shall mean the Hazardous Materials regulations issued by the U.S. Department of Transportation Pipeline and Hazardous Materials Safety Administration (PHMSA) HMR Title 49 CFR Parts 100-185.
- Declared Value – the value of the Shipment declared by the Shipper at the time the cargo is tendered to the carrier (see CHARGES FOR DECLARED VALUE).
- Delivery Receipt – a copy of the Air Waybill signed by the Consignee at the time of receipt of the Shipment.
- Environmental Requirements – means equipment or facilities that in-flight, on the ground, at origin or destination that cannot protect the shipment from damage incurred from altitude, temperature or other exposure.
- Gross Weight – the total actual physical weight of the Shipment and any container(s).
- Interline shipment – a shipment routed via two or more carriers.
- Legal Holiday – any National, State or local legal holiday.
- Live Animals – mammals, birds, fish, crustaceans, shellfish, insects, reptiles, worms and amphibians.
- Nursery Stock – bulbs, growing plants, rooted cuttings, trees, shrubs or vines.
- On-Line – transportation which is solely over one airline's route system.
- Perishable – a shipment that is likely to deteriorate or perish due to climate, temperature, or the passage of time.

G2 – DEFINITIONS (continued)

- Rule – a numbered section of this document.
- Seal – a shipper-provided fastening device identifiable by letters, numbers or a combination thereof to secure the contents of a container or another unit of packaging and which device, when broken, will evidence opening of the container or package.
- Shipment – a single consignment of one or more pieces, from one Shipper at one time at one address, accepted by a Ravn Alaska carrier in one lot and moving on one Air Waybill, destined to one Consignee at one address.
- Shipper – the person or company whose name appears on the Air Waybill as the party contracting with a Ravn Alaska carrier for the carriage of the Shipment.
- Substitute Service Flight(s) – flight(s) operated under a contractual agreement between Ravn Alaska and another carrier, which allows carriers to provide service under the two-letter Official Airline Guide (OAG) designator (7H) of Corvus Airlines.
- Tare Allowance – the number of pounds per pallet, unit load device or container.

G3 - DISPOSITIONS OF FRACTIONS

- (A) Fractions of pound will be assessed at the charge for the next higher pound.
- (B) In computing charges, fractions of less than one half cent will be dropped and fractions of one half cent or more will be considered as one cent.
- (C) Before computing cubic dimensions, fractions of less than one half inch will be dropped and of one half inch or more will be considered as one inch.

G4 - AIR WAYBILL AND SHIPPING DOCUMENTS

- (A) The Shipper must prepare and present a legible non-altered Air Waybill with each Shipment tendered for transportation. If the Shipper fails to present an Air Waybill, Ravn Alaska will prepare an Air Waybill on behalf of the Shipper and Consignee, and the shipper shall be bound by it.
- (B) The Air Waybill must have complete addresses and telephone numbers of the Shipper or Consignee.
- (C) The Shipper shall provide any other documents required by federal, state and/or local regulations.
- (D) No information on the Air Waybill, or status of the Shipment, will be given out to anyone other than the Consignee, the Shipper, or an agent of either.

G5 - DESCRIPTION OF SHIPMENTS ON THE AIR WAYBILL

- (A) The contents of the Shipment must be indicated by accurate and specific description on the Air Waybill.
- (B) The number of pieces included in a Shipment must be specified on the Air Waybill.

G6 - PACKING AND MARKING REQUIREMENTS

- (A) Each piece of the Shipment must be legibly and durably marked by the Shipper with the name and address of the Shipper and/or the Consignee. Consignee phone number is required, if perishable. Marking includes the application of special handling stickers, such as "THIS SIDE UP", "FROZEN", "COOL". Old and/or non-applicable labels or markings must be removed or covered up.
- (B) Packaging:
 - 1. All articles must be properly packed and packaged to insure safe transportation when accorded ordinary handling.
 - 2. Ravn Alaska will not accept a shipment for transportation when it appears that the shipment is:

- (a) Improperly packed or packaged;
- (b) Of a kind or type likely to incur damage from high or low temperature, notwithstanding the ordinary care in handling of such shipment by a Ravn Alaska carrier when available facilities cannot protect the shipment against such conditions;
- (c) Of an inherent nature or defect which indicates that transportation could not be furnished without loss or damage to the shipment or damage to Ravn Alaska's related facilities or equipment.

EXCEPTION: When Ravn Alaska, at the time shipment is tendered, notes on the air waybill that deficiencies exist in packaging or environmental requirements, and that Ravn Alaska will not be liable for damages incurred as a direct result of the stated deficiencies or cited inherent defects, and notes as "Shipper's Risk" on the air waybill.

G7 - SHIPMENTS NOT ACCEPTABLE

The following Shipments will not be knowingly accepted for transportation, or if accepted in error, are subject to rejection:

- (A) Shipments that require Ravn Alaska to obtain a Federal, State or local license for their transportation will not be accepted when Ravn Alaska has elected not to comply with such requirements.
- (B) Shipments not accompanied by proper documentation and necessary information as required by any convention, law or government regulation.
- (C) Shipments that Shipper cannot make written guarantee of payment of transportation charges or return transportation charges, if required by Ravn Alaska.
- (D) Money, currency, bonds, bills of exchange, negotiable securities, stock certificates, lottery tickets, and other documents of inherent value.
- (E) Shipments not in compliance with these Rules and Regulations.
- (F) Alcoholic beverages:
 - 1. Shipments containing alcoholic beverages destined to a community in Alaska that has voted to ban the importation of alcohol.

2. (Applicable to communities which have voted to ban the sale of alcoholic beverages) Shipments containing alcoholic beverages not consigned to the individual purchaser of the beverage, or not consigned to the community delivery site in those communities that have established them.
3. Shipments containing alcoholic beverages destined to a community in Alaska where Ravn Air Group has established a company policy of not transporting alcoholic beverages.

G8 - SHIPMENTS SUBJECT TO ADVANCE ARRANGEMENTS

The Shipper must contact Ravn Alaska to determine shipping requirements, and must advise Ravn Alaska of the pertinent facts prior to tender, when the extent of Ravn Alaska liability may be questionable, or when the Shipment:

- (A) Requires special attention, protection, or care, including Articles of Extraordinary Value, Live Animals, Animal Remains, and Human Remains;
- (B) Is likely to impregnate or otherwise damage equipment or other Shipments.
- (C) Is near or exceeds weight and/or height restrictions (see CARGO SIZE LIMITATIONS);
- (D) Has a Declared Value over \$250,000.
- (E) Consists of over 1,000 pounds of perishable seafood, or;
- (F) Requires priority service (see APPLICATION AND PRECEDENCE OF RATES).

G9 - INSPECTION OF SHIPMENTS

- (A) All shipments are subject to inspection by Ravn Alaska, but Ravn shall not be obligated to perform such inspections.
- (B) Consignee may not inspect or examine the contents of any part or any package in the Shipment prior to paying and signing for receipt of the shipment on the delivery copy of the Air Waybill.

G10 - AVAILABILITY OF EQUIPMENT AND SPACE

Ravn Alaska will transport, consistent with its capacity to carry, all cargo accepted for transportation. Irrespective of rates published for a specified market, all Shipments are subject to the availability of equipment and aircraft of the size and type necessary to accommodate a Shipment (see ROUTING AND REROUTING).

Ravn Air Group AOG (aircraft-on-ground) parts and “Must Ride” Shipments, Passengers and their baggage, US Mail, “Ravn RUSH” Package Express Shipments, and Shipments traveling at a surcharge of the General Commodity Rate shall at all times have transportation priority over all other types of air cargo. Ravn Alaska will determine the order of carriage between Shipments in the same rate/service category.

G11 - CARGO SIZE LIMITATIONS

- (A) Contact Ravn Alaska for the maximum limits of each cargo dimension that can normally be accepted for specific aircraft and/or routes. Acceptance is determined by the combination of the height, width, and length of piece.
- (B) Pieces with floor bearing weight in excess of that which can be loaded on available aircraft must be provided with a suitable skid or base that will distribute the weight to meet floor bearing requirements. The weight of such skid or base shall be included in the weight of the shipment.
- (C) Shipments with dimensions near or exceeding the height and/or weight restrictions are subject to advance arrangements.
- (D) For shipments rated at interline joint rates in which Ravn Alaska is a participant of the most restrictive carrier’s cargo size limitations shall apply. Also see APPLICATION AND PRECEDENCE OF RATES.

G12 - ROUTING AND REROUTING

Ravn Alaska will determine the routing on all Shipments not routed by the Shipper. Unless specific instructions to the contrary are provided on the Air Waybill by the Shipper, Ravn Alaska may route to another transportation agency (air, water or surface carrier) in order to expedite or accommodate movement of the Shipment. If Ravn Alaska is unable to contact the Shipper concerning a rerouting of the shipment, the transportation charges incurred as a result of the rerouting shall not exceed the Air Cargo charges shown on the Air Waybill from point of origin. If the person paying the cargo transportation charges request Ravn Alaska to reroute to another carrier, the charges will be recomputed for the new routing.

G13 - SCHEDULES

Except as otherwise provided in the Rules and Regulations, Ravn Alaska has no ***obligation to commence or complete transportation within a certain time*** according to any specific schedule, or to make connections with any other carrier, or for error in any statement of times of arrival or departure.

G14 - SHIPMENTS INVOLVING INTERNATIONAL TRANSPORTATION

- (A) International transportation shall be subject to the rules relating to liability established by, and all other provisions of, the Convention for the Unification of Certain Rules Relating to International Transportation by Air, signed at Warsaw, October 12, 1929; or such Convention as amended, whichever may be applicable to the transportation hereunder. Any provision of these Rules and Regulations that is inconsistent with, i.e., more restrictions than any provision of said Convention shall, to that extent, be applicable to international transportation.
- (B) Shipments must either have all pieces moving under one airline's Customs bond, or have all pieces previously cleared by US Customs.
- (C) Shipments to be delivered to, or consigned to US Customers prepaid unless Advance Arrangements have been made.
- (D) Import/Export service and charges, per form:

Ravn Alaska, on request, will provide these services at the rate stated: (All forms except as noted, are US Customs Forms.)

1. Preparation of Shipper's Export Declaration (US Commerce Form 7525- V): \$20.00. The Fee will not be charges for correction of errors, alterations, or to fill in items "District", "Port", "From", "Method of Transportation", "Foreign Port of Unloading", "Waybill or Manifest Number", or "Date of Exportation".
2. Carrier Import Service Charge: Carrier will assess a service charge of USD \$10.00 per Master air waybill and \$5.00 per House air waybill.
3. Opening and/or closing Shipments, when Ravn Alaska is required by customs officials to open, repack and/or reseal a Shipment: \$50.00 per package.
4. Preparation of Transit Air Cargo Manifest (Form 7509): \$20.00
5. Preparation of Immediate Transportation Entry Form (Form 7512): \$10.00

6. Preparation of Carrier's Certificate and Release Order Form (For 7529): \$10.00
7. Preparation of any other document necessary to permit customs clearance of a Shipment: \$20.00
8. Release of Multi-Piece Shipments when requested by Shipper or Consignee: \$5.00 per piece. "Piece" means one package, or two or more packages cleared through US Customs on one Customs Entry (Forms 5119 or 7501).
9. Delivery of Documents: \$25.00 for each delivery of documents pertaining to the Shipment, but not attached to the Shipment, made off Ravn Alaska premises. This charge will not apply when delivery is via the US Mail.
10. No fee will be charged when only Ravn Alaska signature is required.
11. Border clearance charge \$35.00 for all (shipments clearing customs at Blaine, WA moving by truck service).
12. Terminal Service Charge Canada: \$25.00
13. When a shipper tenders freight on a domestic air waybill to a Ravn Alaska Cargo destination, a fee of \$10.00 per Master air waybill and \$5.00 per House air waybill will be charged for processing the shipment with Customs.

G15 - ARTICLES OF EXTRAORDINARY VALUE

(A) DEFINITION

An Article of Extraordinary Value shall mean any item having a Declared Value of \$300 per pound or more, or a Shipment with a Declared Value of \$25,000.00 or more.

In addition, the following commodities are considered Articles of Extraordinary Value:

- Alaska Native Artifacts, such as baskets, baleen; antiques
- Bills of exchange
- Bonds
- Bullion
- Coins
- Currency
- Deeds
- Evidence of Debt
- Furs, including raw, unprocessed or unfinished
- Fur Clothing and Fur-trimmed clothing
- Gems, cut or uncut
- Gold Bullion, coined, uncoined, dust, concentrates or precipitates
- Ivory

- Jewelry (other than costume jewelry)
- Money, money orders, traveler checks
- Narcotics, restricted and controlled drugs
- Negotiable paper with a value of \$25,000.00 or more
- Pearls
- Platinum
- Precious Metals
- Promissory Notes
- Shares and share coupons
- Securities, Negotiable
- Silver Bullion, coined, concentrates, or precipitates
- Stamps, Postage, Food or Revenue
- Stock Certificates
- Vehicles, self propelled
- Watches
- Whale products

(B) PACKING REQUIRMENTS

The Shipper must meet the packaging requirements on all Articles of Extraordinary Value prior to tender. Packaging requirements include:

1. All Articles of Extraordinary Value must be packed (unless due to size this requirement is impractical) in sealed, outside containers.
2. Shipments containing Articles of Extraordinary Value mixed with other commodities must be packed and tendered together by the shipper in a sealed container.

Packaging must:

1. Be of sufficient strength to permit other cargo to be stacked around and on top of the containers or box, and;
2. Have minimum top-loading capability of 175 pounds per square foot.

(C) HANDLING REQUIREMENTS

1. Advance Arrangements must be made with Ravn Alaska.
2. The Shipper must tender the Shipment at an area designated by Ravn Alaska.
3. The Shipper shall state in writing on the Air Waybill that the Consignee will accept the Shipment at the destination airport within three hours after arrival of the flight, or by the close of the business at Ravn Alaska cargo office, whichever is less.
4. In the event the Shipment will not be available to the Consignee within three hours after the arrival time, Ravn Alaska will attempt to notify the Consignee. If the Consignee will not accept the shipment within three hours after the arrival time, or if Ravn Alaska is unable to contact the

Consignee, Ravn Alaska may at its discretion:

- a) Hire an armored vehicle with an armed guard to deliver the shipment to a suitable repository for safekeeping, and/or;
- b) Hire armed guard service to protect the Shipment until the consignee accepts the shipment

5. The terms and conditions of the Air Waybill and these Rules and regulations shall extend to the armored vehicle or vehicle with armed guard hired by Ravn Alaska, and all resulting charges and expenses incurred by Ravn Alaska including storage, must be paid by the Shipper or Consignee.

G16 - PERISHABLE GOODS

- (A) Perishable Goods are defined as those goods which are susceptible to damage as a result of any condition which may be encountered in air transportation such as high or low temperature, in flight or on the ground, high or low atmospheric pressure, or sudden changes in either.
- (B) Shipments of Perishable Goods will only be accepted if the name and telephone number of the Consignee or representative that can be reached on a 24-hour basis (along with clear delivery instructions/arrangements for the Shipment when it arrives at the destination airport) are included on the Air Waybill.
- (C) If Perishable Goods need refrigeration en route, gel ice packs should be used. Wet ice is forbidden. Dry ice may be used, however, each container must be clearly marked with the words "DRY ICE" and the quantity enclosed. More than five pounds requires the processing of "Pilot Notification Form".
- (D) Ravn Alaska cannot guarantee the availability of cooling or freezing facilities at origin or destination, or at en route points. Ravn Alaska assumes no responsibility for spoilage due to delay en route, unless the result of its own negligence.
- (E) Noncommercial Shipments by individuals must be prepaid.
- (F) Fresh Seafood:
 - 1. Advanced Arrangements are required.
 - 2. Shipments of fresh seafood must be prepaid unless alternative arrangements have been made in advance.

3. Distribution service not available.

(G) All perishables must be packaged to withstand a minimum of 48 hours in transit, without refrigeration.

G17 - HUMAN REMAINS

(A) ACCEPTANCE AND CARRIAGE

1. Human Remains must be accompanied by a certificate or physician or health care officer, or burial removal permit and/or transit permit, as required by state law.
2. Human Remains must be adequately secured in a tightly closed, leak proof container to prevent shifting and the escape of offensive odors and fluids. The container must be of wood, metal, canvas, plastic, or paperboard construction with sufficient rigidity and padding to protect the container from damage with ordinary care in handling. The container must not exceed the Cargo Size Limitations of the aircraft used for shipment (see CARGO SIZE LIMITATIONS).
3. Advance Arrangements with Ravn Alaska are required.

NOTE FOR INTERLINE SHIPMENTS: If a joint rate is published from origin to destination points, and the carriers involved publish the same percentage for the same commodity, then the percentage can be applied to the joint rate. Otherwise, the joint rate cannot be used, and each carrier's percentage must be applied to the local rate.

G18 - DANGEROUS GOODS

(A) ACCEPTANCE

1. Ravn Alaska will accept Dangerous Goods Shipments subject to inspection.
2. Dangerous Goods are accepted in accordance with CFR 49 and IATA/ICAO Dangerous Goods regulations.
3. The Shipper must complete and sign a Shipper's Declaration prior to acceptance by a Ravn Air Group carrier.
4. Dangerous Goods and Dangerous Goods packaging is subject to inspection by Ravn Alaska personnel in order to assure compliance

with applicable regulations and company policies. Dangerous Goods will not be accepted when inspections determine noncompliance with applicable regulations and company policies.

(B) RATES

In addition to all other applicable transportation charges, a separate surcharge of \$50.00 shall apply for all shipments that contain Dangerous Goods for the first UN/ID number. Federal Tax applies to all additional charges. These surcharges do not apply for Ravn Alaska's portion of joint transportation.

EXCEPTION: No surcharge will apply when the Dangerous Goods is solid dry ice used as a refrigerant and is less than 5 pounds of dry ice.

G19 –Animals

Animal rates to all destinations:

- Small kennel up to 27”X20”X19” (size 100,200) 1-50 pounds (animal + kennel weight) = flat rate \$85.00 (includes tax).
- Medium kennel up to 36”X24”X26” (size 300,400) 51-100 pounds (animal + kennel weight) = flat rate \$170.00 (includes tax)
- Large kennel up to 40”X27”X30” (size 500,600) 101 pounds (animal + kennel weight) = flat rate \$255.00 (includes tax)

The following rules apply:

- Dogs and cats must be at least eight weeks of age and weaned.
- Food and water must be offered within 4 hours of flight departure.
- No more than one live dog or cat, 6 months of age or older, may be transported in the same kennel.
- No more than one live puppy, 8 weeks to 6 months of age, and weighing over 20 lbs, may be transported in the same kennel.
- No more than two live puppies or kittens, 8 weeks to 6 months of age, that are of comparable size, and weighing 20 lbs or less each, may be transported in the same kennel.

G19 –Animals (Continued)

Animal Remains

Acceptance and Carriage

1. If the Animal Remains are suspected of, or been determined to have, infection, viral or other disease, prior notification must be provided to Ravn Hub Station before accepting for transport. Shipment may need to be accompanied by a certificate, Veterinarian or health care officer, and/or transit permit, as required by applicable law. Contact your local Ravn office for additional details.
2. Animal Remains must be adequately secured in a tightly closed, leak proof container to prevent shifting and the escape of offensive odors and fluids. The container must be of, metal, plastic, or paperboard construction with sufficient rigidity and padding to protect the container from damage with ordinary care in handling. The container must not exceed the Cargo Size Limitations of the aircraft used for shipment (see CARGO SIZE LIMITATIONS).
3. Advance Arrangements with Ravn Alaska are required, including Ravn Connect flights. If no advance arrangements are in place or insufficient packaging is used, shipment will not be accepted for transport.
4. Shipments will be subject to Priority Cargo Service and Rates.

G20 – Application of Rates

The rates and charges in this tariff apply from airport of origin to airport of destination.

- (A) General Commodity Rates (GEN), Priority Commodity Rates (PRI) Ravn RUSH and Specific Commodity Rates (SCR) apply on all commodities except those which will not be accepted for transportation under the terms of this tariff or any governing tariff.
- (B) All shipments are subject to rates and charges in effect on the date a shipment is accepted by a Ravn Air Group carrier. Rates published are subject to change without prior notice and the rates in effect at that time shall take precedence over any other published rates.
- (C) SPECIFIC COMMODITY RATES (SCR) remove the application of the General Commodity rate and the Exceptions to the General Commodity rate.

MINIMUM CHARGE PER SHIPMENT

- (A) Online Shipments: The minimum charge per shipment will be the published rate, or if not specifically published, the following applies:
 - a. If a GEN rate is not published from the origin to the destination, the combination of the minimum charges constructed over the intermediate point(s) will be the minimum charge.
- (B) Interline Shipments: The minimum charge per shipment will be the rate as published in the applicable tariffs. In the event a joint rate is not published, the charge will be the sum of each airline's applicable minimum charges

SHIPMENTS REQUIRING PREPAID CHARGES

The following Shipments must be prepaid by the Shipper unless Advance Arrangements have been made:

- (A) Personal effects, household goods, and/or belongings, not new and tagged for sale.
- (B) Shipments to fishing vessels or to consignees with transient addresses.
- (C) Shipments going to carriers with whom Ravn Alaska has no Interline Agreement.
- (D) Shipments noted as deficient in packaging or environmental requirements.
- (E) Newspapers.
- (F) Shipments moving on a US Governmental Bill of Lading.
- (G) Noncommercial Perishable Goods shipped by individuals.
- (H) Shipments to be delivered to, or consigned to, US Customs.
- (I) Interline shipments to/from a carrier other than Ravn Alaska CHARGES

FOR WEIGHT

- (A) Transportation charges will be assessed on the greater of the following
 1. Actual weight;
 2. Cubic dimensional weight, determined by multiplying in inches the length, width and height and dividing by 194 for domestic shipments, dividing by 166 for international shipments, or;
 3. 10 pounds per cubic foot.
- (B) For shipments rated at interline joint rates in which Ravn Alaska is a participant, the originating carrier's dimensional weight rules and

G20 – Application of Rates (Continued)

regulations apply. Also see APPLICATION OF TARIFF RULES AND REGULATIONS, APPLICATION AND PRECEDENCE OF RATES, and CHARGES FOR DECLARED VALUE.

CHARGES ON MIXED SHIPMENTS

Charges on shipments containing two or more differently rated commodities will be assessed as follows:

- (A) When the shipper indicates the weight for each commodity:
Charges are based on the greater of actual or dimensional weight of each commodity specified on the air waybill at the rate applicable to the chargeable weight of each commodity.

- (B) When the weight for each commodity is not indicated separately on the air waybill: Charges are based on the chargeable weight of the entire shipment at the highest rate and minimum charge applicable to any commodity in the shipment:

EXAMPLE 1:

Classification	Chargeable Weight	Applicable Rate	Charge	Total
General Cargo	140 Pounds	\$41.00/hundred pounds	\$57.40	\$100.60
SCR2199 Foodstuffs	160 Pounds	\$27.00/hundred pounds	\$43.20	

EXAMPLE 2:

Classification	Chargeable Weight	Applicable Rate	Charge	Total
Unclassified	300 Pounds	\$41.00/hundred pounds	\$123.00	\$123.00

- (C) An air waybill may only contain one service level.

CHARGES FOR DECLARED VALUE

- (A) A Shipment shall have a Declared Value of \$0.50 (fifty cents) per pound per piece (but not less than \$50.00 per Shipment) unless the Shipper declares a higher value on the Air Waybill when Shipment is tendered to a Ravn Air Group carrier.

- (B) If a higher value is declared, an additional transportation charge will be assessed. The charge is \$0.50 per \$100.00 of Declared Value, or fraction thereof, for any amount in excess of \$0.50 per pound per piece or \$50.00 per

G20 – Application of Rates (Continued)

Shipment.

EXCEPTION: For the purpose of determining Ravn Alaska liability and the Declared Value of a Shipment, each part of an Assembly or Distribution Shipment will be treated as a separate Shipment, and have as its Declared Value stated on its Shipper's Manifest.

(C) The Declared Value and charges applicable to the originating carrier shall apply to Interline Shipments from point of origin to point of destination.

(D) Also see APPLICATION AND PRECEDENCE OF RATES, and CHARGES FOR WEIGHT.

CHARGES FOR INSURANCE

At the customer's request Ravn Alaska will provide a "Shipper's Interest" insurance policy which provides extended coverage beyond Ravn Alaska's Limit of Liability for loss or damage to goods in transit from point of origin to destination.

(A) The coverage provided by Shipper's Interest insurance is subject to the terms and conditions of the policy, which include, but are not limited to, the following exclusions:

1. Shipment of perishable goods and live animals are not covered;
2. Shipments that are not acceptable per Ravn Alaska Rules and Regulations are not covered;
3. Loss or damage due to insufficiency of packing is not covered; and
4. The Standard War Risk Exclusion applies.

(B) Rates:

1. \$1.00 for each \$100.00 or fraction thereof of the insurance amount requested.
2. Applicable to all commodities, excluding live animals and perishables.
3. Advance Arrangements are required when the amount of insurance requested is in excess of \$50,000.

(C) Copies of this policy are available from the Ravn Alaska Risk Manager in the Anchorage, Alaska corporate office.

TERMINAL SERVICE CHARGE

(A) When the Shipper or Consignee requests proof of delivery, Ravn Alaska will

G20 – Application of Rates (Continued)

furnish a photocopy of the Air Waybill or manifest signed by the Consignee. A charge of \$5.00 may be assessed for each copy furnished by Ravn Alaska.

For re-consignment of a Shipment and/or preparation of a new Air Waybill to a new destination the charge will be \$25.00.

ADVANCEMENT OF CHARGES

(A) Upon request, Ravn Alaska will advance charges for the following services to persons or firms other than Shippers or Consignees without applying a service charge:

1. Prior or subsequent transportation charges which are paid to other transportation agencies performing such transportation. (The transportation bill of lading, trucker's pro (a pro forma invoice), etc. must accompany the Air Waybill);
2. Loading and/or unloading charges which are paid to public loaders, or;
3. Storage charges that are paid to a public warehouse provided such charges are supported by written evidence.

(B) No charges of any description will be advanced on shipments requiring payment or guarantee of charges (see SHIPMENTS REQUIRING PREPAID CHARGES).

PAYMENT OF CHARGES

(A) Rates and charges are published in US (USD) or Canadian (CAD) dollars.

(B) All charges applicable to a Shipment are payable either at a point of origin (prepaid) or at destination station (collect) except as noted in SHIPMENTS REQUIRING PREPAID CHARGES.

(C) Weight/rate charges and Excess Valuation charges cannot be split as part prepaid and part collect.

(D) Acceptable forms of payment are:

1. Ravn Alaska Commercial Account
2. Government Bill of Lading
3. Governmental Travel Request (acceptable only for Human Remains shipments)
4. Cash, traveler's checks, debit cards with Visa or Master card logo, cashier's checks, money orders, personal and business checks
5. The following credit cards are acceptable when the person signing the charge form is the same person the card was issued to:
 - a) Ravn Alaska
 - b) Master Card

G20 – Application of Rates (Continued)

c) VISA

(E) Discover Card (US locations only)

If either the shipper or consignee requests the form of payment be changed after the air waybill has been processed by the Ravn Alaska Accounting Department, a fee of \$25.00 may be assessed to the air waybill.

INDEMNIFICATION

The Shipper and Consignee shall, jointly and severally, be liable for and indemnify Ravn Alaska for all claims, fines, penalties, damages, costs or other sums which may be incurred, or paid for any violation of any of the rules in applicable tariffs or government regulations, or for any default of the Shipper or other parties with respect to a Shipment. Ravn Alaska shall not be liable for any such unpaid charges

LIABILITY OF CHARGES

(A) The Shipper and Consignee shall, jointly and severally, be liable for all unpaid charges payable on account of a Shipment pursuant to applicable tariffs or these Rules and Regulations including, but not confined to, sums advanced or disbursed by a carrier on account of such Shipment and any return charges for unclaimed Shipments.

EXCEPTION 1: The Shipper against a collect Shipment where Ravn Alaska has extended credit to the Consignee unless the shipper has guaranteed in writing the payment of the charges.

EXCEPTION 2: The consignee shall not be liable for any unpaid charges against a prepaid Shipment where Ravn Alaska has extended credit to the Shipper.

(B) Ravn Alaska requires a shipper's guarantee of payment of all transportation charges, including return transportation charges in the event the Shipment is refused or delivery cannot be affected for any reason.

DELIVERY AND DISPOSITION OF SHIPMENT

Delivery service is not available. Ravn Alaska will promptly notify the Consignee that the Shipment is available for pickup. If unable to notify Consignee or a Shipment is unclaimed or delivery cannot be effected, Ravn Alaska shall have the right to store as described in STORAGE AND RATES. Additionally, Ravn Alaska shall have the right to dispose of the Shipment or any part thereof, at public or private sale after thirty days following the date of written notice to the Shipper and Consignee at such addresses as are indicated on the Air Waybill.

EXCEPTION: Shipments of a perishable nature whose value may be diminished by continued storage, after attempted notification, may be disposed of prior to the thirty day limit.

G20 – Application of Rates (Continued)

STORAGE AND RATES

- (A) Ravn Alaska will hold a Shipment at the destination without charge for 72 hours after notification of the Consignee (excluding Sundays or legal US or state holidays).
- (B) Charges for storage will be assessed at \$2.00 per 100 pounds (or fraction thereof) per day, subject to a minimum charge of \$20.00 per Shipment.
- (C) If storage, or continued storage, is not practicable on Ravn Alaska premises, the Shipment will be stored in a public warehouse, at the expense of the Shipper or Consignee subject to a lien for all transportation, storage, warehousing, and other charges, including a handling charge of \$2.00 per 100 pounds (or fraction thereof) per day, subject to a minimum charge of \$20.00.
- (D) When Ravn Alaska holds the Shipment past the expiration of free storage time,

Ravn Alaska liability will be reduced to that of a warehouseman and when the Shipment is placed in a public warehouse, Ravn Alaska's liability for the Shipment will terminate.

CARRIER'S LIEN

- (A) Ravn Alaska shall have a lien on a Shipment for any or all sums due and payable. If Ravn Alaska cannot complete delivery of the Shipment for any reason Ravn Alaska will notify the Shipper and Consignee, by mail at the addresses shown on the Air Waybill, and will hold the Shipment for up to 30 days, subject to storage charges as provided in LIMITATION OF LIABILITY.
- (B) If the lien is not satisfied within the 30-day period, Ravn Alaska will dispose of the Shipment at public or private sale.
- (C) Ravn Alaska will charge \$25.00 for holding a shipment until a bank release is received.

G21 – LIMITATION OF LIABILITY and EXCLUSION FROM LIABILITY

LIMITATION OF LIABILITY

- (A) By tendering the Shipment to a Ravn Air Group carrier for transportation, the Shipper, for himself and all parties having an interest in the Shipment, agrees to the limitations set forth in these Rules and Regulations and warrants the description of the Shipment as stated on the Air Waybill, and that the Shipment is not of a nature unsuitable for its transportation by air.

(B) Ravn Alaska shall not be liable if it in good faith determines that the applicable law, government regulation, demand, requirement, or order require that it refuses acceptance, and it does refuse to accept or carry the Shipment.

(C) In consideration of the applicable transportation rates which, in part, are dependent upon the value of the Shipment, the Shipper, Consignee and all parties having an interest in the Shipment agree that the value of the Shipment shall be determined as follows, and that the total liability of Ravn Air Group and its agents shall in no event exceed the lesser of:

1. Fifty cents per pound per piece(s) (but not less than \$50.00 per Shipment) unless a higher value is declared on the Air Waybill at the time of acceptance by Ravn Alaska, and the applicable charges pertaining to such higher value have been paid by the Shipper, plus the amount of any transportation charges for which Ravn Alaska may be liable. (See CHARGES FOR DECLARED VALUE).
2. The amount of the damages actually sustained.
3. The limit of liability provided in SHIPMENTS INVOLVING INTERNATIONAL TRANSPORTATION for Shipments in International transportation.

(D) When Ravn Alaska holds the Shipment past the expiration of free storage time, Ravn Alaska's liability will be reduced to that of a warehouseman and when the Shipment is placed in a public warehouse, Ravn Alaska's liability for the Shipment will terminate.

EXCLUSION FROM LIABILITY

(A) Ravn Alaska exclusion from liability is subject to and governed by Conditions of Contract of Ravn Alaska and becomes binding when a Ravn Air Group carrier's Air Waybill is accepted and signed by a Ravn Air Group carrier's employee or a designated representative.

(B) In addition to those conditions referred to above, Ravn Alaska will not be liable for loss, damage, delay, or other result caused by:

1. Shortage of articles loaded and sealed in Containers by the Shipper, provided the seal is unbroken at the time of acceptance by Ravn Alaska and the Container maintains its basic integrity.
2. Acts of God, public enemies, terrorists, public authorities acting with actual or apparent authority on the premises or authority of law; perils of the air, quarantine, riots, strikes, civil commotion; or hazards or dangers incident to a state of war;
3. The act or default of the Shipper or Consignee;
4. The nature of the Shipment, or any defect, characteristic or inherent vice thereof;

5. Improper or insufficient packing;
6. Consequential or special damages whether or not Ravn Alaska had any knowledge that such damage might be incurred.

(C) Ravn Alaska will not be liable for:

1. The loss due to deterioration or perishability of Shipments, unless caused by the negligence of the Ravn Air Group carrier.
2. Mortality (dead loss) of Live Animals (defined in ANIMALS), when the contents of such Shipments are liable to deteriorate or perish due to altitude, temperature or ordinary exposure, or because of length of time in transit, or;
3. For damage to articles shipped at "Shipper's Risk".

(D) Ravn Alaska shall not be liable to the Shipper for loss or expense due to the Shipper's failure to comply with all applicable laws and all customs and other government regulations of any jurisdiction to, from or through which the Shipment may be carried, including those related to the packaging, carriage or delivery of the Shipment. The Shipper shall furnish such information and attach such documents to the Air Waybill as may be necessary to comply with such laws and regulations. Ravn Alaska shall not be obligated to inquire into the correctness or sufficiency of such information or documents.

G22 – CLAIMS

CLAIM PROCEDURE

(A) All claims, excluding claims for overcharges, must be made to Ravn Alaska in writing within sixty (60) days after the date of acceptance of the Shipment by the Consignee. Claims for overcharges must be made in writing within ninety (90) days of receipt of billing.

(B) Signature on the Delivery Receipt of the Air Waybill by the Consignee without notation shall be prime facie evidence that the Shipment has been delivered in good condition and in accordance with the contract of carriage and information on the Air Waybill.

(C) Damage and/or loss discovered by the Consignee after a clear receipt has been given Ravn Alaska must be reported at the destination within fifteen (15) days after delivery of the shipment. The Consignee must hold the Shipping Container, packaging and contents in the same condition as when damage was discovered for inspection by Ravn Alaska.

(D) Before a claim will be considered by Ravn Alaska, all transportation charges must be paid. A claim will be considered even though transportation charges have not been paid on Shipments where the Consignee receives no part of the Shipment.

G23 – LIMITATION OF ACTION

LIMITATION OF ACTION

- (A) Ravn Alaska will not be liable in any action to enforce a claim unless such action is initiated within one year from the date of delivery, or attempted delivery, of the Shipment.

- (B) When Ravn Alaska has given written notice to a claimant denying a claim or part of a claim, the one-year period will be extended six months from the date such written notice was given by Ravn Alaska.

END OF DOCUMENT