

Vacancy Announcement

DATE: February 4, 2019
TO: All Qualified Applicants
FROM: Human Resources
RE: Cargo Agent
LOCATION: Bethel, Alaska
CLOSING DATE: Open Until Filled

This announcement is for a Cargo Agent with Ravn Air Group. This position reports to the Bethel Cargo Manager and is responsible for attending to customer needs and properly processing cargo. The successful candidate will have previous customer service experience, strong computer skills, and the ability to lift heavy items repeatedly.

This is a non-exempt, full time, benefits-eligible position. Position typically works a flexible schedule in Bethel, however overtime may be required as dictated by business needs and with management approval.

Minimum Qualifications

- High School Diploma or GED required;
- Knowledge of cargo operations is strongly preferred;
- Strong computer skills with attention to accuracy;
- Ability to multi-task and maintain a high level of organization;
- Requires exceptional attendance and punctuality;
- Able to work all shifts, including weekends and holidays as needed;
- Current Alaska Driver's License with a clean driving record;
- Must be able to operate various equipment as related to position and duties involved;
- Able to safely lift/maneuver up to 70 lbs. on a consistent basis;
- Willing to work outdoors, all seasons when necessary;
- Able to bend, twist and stoop to perform job;
- Must have a professional appearance and demeanor;
- Requires a strong safety awareness and the ability to adhere to Safety Management Systems (SMS);
- Able to pass a comprehensive background check;
- Comfortable working in an airport environment around odors and sounds typically associated with operating aircraft.

Duties & Responsibilities

- Service all customers with professionalism and efficiency;
- Process all cargo operation duties in a timely manner;
- Handle all cargo responsibly and with proper procedures;
- Respond to cargo related issues as necessary;
- Lift and/or maneuver up to 70 lbs. without a forklift, and up to 150 lbs. with the use of forklift and equipment;
- Operate various equipment as related to the position and duties involved;
- Clean and organize warehouse, lifting and stacking cargo on pallets; rotate inventory;
- Build outbound loads for flights;
- Coordinate with Customer Service Agents on items of high priority;
- Take cargo loads to the terminal or cargo aircraft using ground service equipment;
- Promote the Company safety culture; reporting all service irregularities immediately to supervisor;
- Other duties as assigned and within the scope of this position.

ALL INTERESTED PERSONS ARE ENCOURAGED TO SUBMIT A CURRENT RESUME AND COMPLETED EMPLOYMENT APPLICATION TO RAVN AIR GROUP VIA EMAIL, FAX, OR BY MAIL:

Email: jobs@flyravn.com

Fax: (800) 616-5081

Mail: Ravn Air Group, Human Resources, 4700 Old International Airport Road, Anchorage, AK

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