

Vacancy Announcement

DATE: February 12, 2019
TO: All Qualified Applicants
FROM: Human Resources
RE: Director, IT
LOCATION: Anchorage, Alaska
CLOSING DATE: Open Until Filled

This announcement is for a Director of IT with Ravn Air Group. This position reports to the Chief Information Officer and is responsible for the management, strategy and execution of IT infrastructure and application development for the Company. The successful candidate will have proven history of IT management, strategic planning experience for IT initiatives, and exceptional client-facing management skills. The role requires interaction with other leaders within the company and external technology vendors.

This is an exempt, full time, benefits-eligible position. Position typically works Monday through Friday in Anchorage, however overtime may be required as dictated by business needs.

Minimum Qualifications

- Bachelor's Degree in Computer Science or similar field;
- Minimum of three years of management experience in directing and supporting IT, hardware, software, network infrastructure, and systems in a large business environment;
- Previous experience in technology strategic planning, service management and delivery, network and communications infrastructure design and hardware/software evaluation;
- Advanced knowledge of the ITIL service management framework;
- Superior client-facing management skills and demonstrated experience in managing service support;
- Key skills in IT Operations with an aptitude for operational trend analysis and critical thinking;
- Exceptional written and verbal communication skills;
- Strong organizational skills;
- Requires a strong safety awareness and the ability to adhere to Safety Management Systems (SMS);
- Able to pass a comprehensive background check;
- Comfortable working in an airport environment around odors and sounds typically associated with operating aircraft.

Duties & Responsibilities

- Responsible for the management, strategy and execution of IT infrastructure for the Company;
- Oversee system analysis, design, development, testing and quality assurance;
- Evaluate new and emerging technologies that may enhance operation for the Company;
- Supervise ongoing maintenance and security of existing management systems, network equipment, and server infrastructure;
- Oversee troubleshooting, systems backups, archiving and disaster recovery, and provide expert support when necessary;
- Oversee security and compliance to latest industry standards and requirements;
- Manage department performance; review and analyze key operating metrics to deliver improved efficiencies;
- Promotes the Company safety culture;
- Other duties as assigned and within the scope of this position.

ALL INTERESTED PERSONS ARE ENCOURAGED TO SUBMIT A CURRENT RESUME AND COMPLETED EMPLOYMENT APPLICATION TO RAVN AIR GROUP VIA EMAIL, FAX, OR BY MAIL:

Email: jobs@flyravn.com

Fax: (800) 616-5081

Mail: Ravn Air Group, Human Resources, 4700 Old International Airport Road, Anchorage, AK

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